



# HOW TO PROCESS A CLAIM

1. Go to our website <https://cheeseman.com/>
2. Log into QuickTrax
  - a. If you do not have a QuickTrax log in, please follow: [Register an Account](#) to proceed with registering.
3. Once logged into QuickTrax, select **“Track a Shipment”**

## QuickTrax Welcome Mariah

[⚡ Actions](#)   [Reports](#)   [👤 Profile](#)

### Rate Quote

Get instant LTL rate quotes.

### Schedule a Shipment

Schedule shipments through our easy to use web interface. [Video Tutorial](#)

### Track a Shipment

Retrieve detailed information and backup documentation for your shipments.

### Manage Shipment Alerts

4. Track the shipment that you would like to file a claim for.
5. Select **“File a Claim”** next to the progress bar.

## QuickTrax Tracking 13300119

[Simple](#)   [Advanced](#)

 [Track](#)

### Shipment 13300119

✓ Delivered

[File a Claim](#)

#### Shipper

Address [Redacted]

#### Consignee

Address [Redacted]

Please continue on to the next page to complete the process

6. Fill out the electric form and note that all fields with asterisks must be completed before the system allows you to submit.

### QuickTrax OSD Claim for Shipment 12345678

In the event that you receive damaged freight, a shortage of freight, or a late shipment, you may proceed with filing an OSD claim for Cheeseman to review. When a claim is submitted with all of the required documentation, our claims department will review your request and get back with you. They will either approve your claim or they will give an explanation as to why they are denying your claim. Our company holds true to our core that we will pay a claim when we are knowingly at fault and/or have the supporting documentation that points in that direction. Furthermore, we are consistent with our process for approval/denials as to ensure we do not favor or discriminate one company over another.

I have acknowledged the above information and understand the OSD process for Cheeseman LLC. \*

<b>Claimant</b>	<b>Claim Information</b>
Email Address <input type="text" value="mschlater@cheeseman.com"/>	Claim Type* <input type="radio"/> Shortage <input checked="" type="radio"/> Damage <input type="radio"/> Late
First Name* <input type="text" value="MARIAH"/>	Claim Amount* <input type="text" value="Claim Amount \$0.00"/>
Last Name* <input type="text" value="SCHLATER"/>	Description* <input type="text" value="Description of Claim"/> <small>1024 characters remaining.</small>
Company* <input type="text" value="CHEESEMAN TRANSPORT"/>	Additional Comments <input type="text" value="Additional Comments and Notes"/> <small>1024 characters remaining.</small>
Address* <input type="text" value="701 INDUSTRIAL DR W"/>	Payable To* <input checked="" type="radio"/> Claimant <input type="radio"/> Third Party
Address 2 <input type="text" value="Address 2"/>	
City* <input type="text" value="FORT RECOVERY"/>	
State/Province* <input type="text" value="OH - Ohio"/>	
Postal Code* <input type="text" value="45846"/>	
Phone* <input type="text" value="567-621-0033"/> Ext <input type="text" value="0683"/>	
<b>Supporting Documents</b>	
<b>Invoice(s)</b> <small>At least one Invoice is required.</small> <input type="button" value="Choose File"/> No file chosen <input type="button" value="Choose File"/> No file chosen <input type="button" value="Choose File"/> No file chosen	<b>Damage Photos</b> <small>At least one Damage Photo is required.</small> <input type="button" value="Choose File"/> No file chosen <input type="button" value="Choose File"/> No file chosen <input type="button" value="Choose File"/> No file chosen
	<b>Other Supporting Files</b> <input type="button" value="Choose File"/> No file chosen <input type="button" value="Choose File"/> No file chosen <input type="button" value="Choose File"/> No file chosen
	<input type="button" value="File OSD Claim"/>

7. Once submitted, you will be given a claim summary and an automated claim number for reference.

8. Your claim has been filed and sent directly to our claims team for review. They will reach out to you once the investigation is complete.